

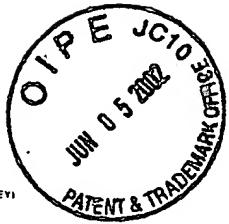
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May 16, 2002

Customer Service Department
U.S. Patent and Trademark Office
Washington, D. C. 20231

Re: Our Monthly Deposit Account

Gentlemen:

We enclose herewith copies of our monthly deposit account statements for the months of January, February and March, 2002 and September and October 2001.

We are absolutely appalled at the number of \$180 charges which you have made against our account, apparently without proper authority.

These \$180 charges are apparently in connection with Information Disclosure Statements. If we send you an Information Disclosure Statement where we know there is a \$180 fee due, we do not debit our deposit account, but rather we send you a check in payment of the fee due. We tend to use our deposit account merely for emergency situations; for example, if we fail to send you a check or if the check becomes lost in your offices.

We have made a spot check of the cases for which the \$180 fee has been charged, and we have not found one in which a \$180 fee was due for filing the Information Disclosure Statement belatedly. Thus, it is our initial conclusion that these charges which were made to our deposit account were made erroneously and without our authorization.

As such, you are requested to immediately advise us for each \$180 fee charged to our account, why that fee was charged and, in particular, why the USPTO believes a fee was due. If the fee was not due, we expect these fees to be credited back immediately.

DEP & REF

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Page 2

It is to be noted that there is no fee due in connection with an IDS if the IDS is filed before the first official action issues irrespective of the filing date of the application concerned.

Please advise when we can expect to have the unauthorized charges refunded to our account. Also, please explain yourselves, since we find your actions in making unauthorized charges to our deposit account to be, in a word, disgusting.

Very truly yours,

LADAS & PARRY

Richard Berg
Richard P. Berg

RPB:las
Enclosures


RAM Fee History
Query
Revenue Accounting and Management

Name/Number: 09915195

Total Records Found: 6

Start Date: Any Date

End Date: Any Date

Accounting Date	Sequence Num.	Tran Type	Fee Code	Fee Amount	Mailroom Date	Payment Method
01/08/2002	00000119	<u>1</u>	<u>101</u>	\$740.00	01/03/2002	OP
01/08/2002	00000120	<u>1</u>	<u>103</u>	\$1,026.00	01/03/2002	OP
01/08/2002	00000121	<u>1</u>	<u>105</u>	\$130.00	01/03/2002	OP
01/09/2002	00000131	<u>1</u>	<u>581</u>	\$40.00	01/03/2002	OP
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03/26/2002	00000181	<u>1</u>	<u>126</u>	\$180.00	03/22/2002	DA 120415